

Patient Credit Terms and Conditions of Trade

The following Terms of Trade apply to services provided by Three Rivers Health to its patients. By signing, you hereby agree to the Terms and Conditions of Trade as stated:

- Any changes to the Terms and Conditions of Trade will be notified to patients via the Notice Board, sent out with the accounts and attached to new enrolments.
- No staff member of Three Rivers Health may agree to any terms other than as written in this contract.
- 3. Prices include GST unless otherwise stated.
- 4. Prices quoted for services may be adjusted from time to time, and the customer hereby agrees to pay any such adjusted price, e.g. in instances where cost of goods increases, government surcharges increases, errors or omissions by Three Rivers Health or its representatives.
- Unless otherwise agreed, all services shall be paid for on the date of service.
- 6. Payment shall be accepted in the form of cash, cheque, EFTPOS, Visa or MasterCard+.
- Where it is agreed that payment need not be paid on the day of service, it shall be paid by 20th of the month, following date of invoice.
- Unless otherwise arranged, invoices will be sent via email or txt message.
- Three Rivers Health may withhold further provision of service where there is any outstanding amount due.
- 10. A fee for non-attendance to an appointment may be charged.
- 11. Where patients are in breach of agreed payment terms, we may disclose this information to debt collection agencies and legal proceedings may follow. This may result in your name and address being entered into the Computer Bureau default listing which will have an impact on your credit rating.
- Interest may be charged on overdue accounts at a rate to be decided by Three Rivers Health from time to time.
- Costs incurred to recover outstanding monies will be charged to the customer.
- 14. Termination of the contract may apply where there is non-payment without prejudice to any claims Three Rivers Health may possess.
- 15. The patient authorises Three Rivers Health to collect, retain and use personal information about the patient for the purposes of assessing the client's creditworthiness. The patient authorises any other company or person to provide Three Rivers Health with any information of the type referred to above that may be requested of them. The Credit Reporting Privacy Code 2004 has been issued under the Privacy Act and provides specific rights in relation to personal credit information held by credit reporting agencies as per the Privacy Code at www.privacy.org.nz
- 16. Three Rivers Health may disclose my personal information in order to provide credit references to other agencies that request them, and for debt collection, repossession, credit reporting and other similar purposes.
- 17. Three Rivers Health agrees not to use or disclose any information more than is reasonably necessary in the circumstances for its genuine business purposes.

- 18. Supply of goods for personal use will be covered by the Consumer Guarantees Act 1993.
- 19. Variations to the Terms of Trade may occur from time to time, and Three Rivers Health will notify the patient by way of invoice - receipt of which shall be deemed to be acceptance by the patient.

Upon signing you acknowledge that:

- a) All services may attract a fee; and
- b) You remain liable for all fees, costs and disbursements (e.g. Laboratory testing) charged by us for the services provided notwithstanding that these may be recoverable by us from a third party (e.g. insurance providers)

I have read and understand the above information. I agree to the above terms and conditions.

| Patient Name: |
|--|
| Signed: Date: |
| Name of signatory (if different to patient name): |
| Relationship |
| Basis of authority (e.g.: parent of a child under 16 years of age: |